



### Details of General Insurance Companies

| No | Company  | Contact Details  |
|----|--|--|
| 1. | <b>AIA General Berhad</b>                        | Customer Service: 1300-881-899<br><br>Email: <a href="mailto:my.customer@aia.com">my.customer@aia.com</a><br><br>Auto Assist: 1800-888-733<br><br>Website: <a href="http://www.aia.com.my">www.aia.com.my</a>  |
| 2. | <b>AIG Malaysia Insurance Berhad</b>             | Customer Service: 1800-888-811<br><br>Email: <a href="mailto:AIGMYCare@aig.com">AIGMYCare@aig.com</a><br><br>Auto Assist: 1800-886-990<br><br>Website: <a href="http://www.aig.my">www.aig.my</a>  |
| 3. | <b>Allianz General Insurance Malaysia Berhad</b> | Customer Service: 1300-225-542<br><br>Email: <a href="mailto:customer.service@allianz.com.my">customer.service@allianz.com.my</a><br><br>Auto Assist: 1-800-225-542<br><br>Website: <a href="http://www.allianz.com.my">www.allianz.com.my</a>   |
| 4. | <b>Berjaya Sompso Insurance Berhad</b>           | Customer Service: 1800-889-933 (Monday to Friday; 8:30am to 5:00pm (excluding Public Holidays))<br><br>Flood loss claims for Non-Motor policies: 1-800-188-010<br><br>Private and Commercial Auto Assist: 1-800-188-033<br><br>Motorcycle Auto Assist: 1-300-882-323<br><br>Email: <a href="mailto:customer@bsompo.com.my">customer@bsompo.com.my</a><br><br>Website: <a href="http://www.berjayasompo.com.my">www.berjayasompo.com.my</a> |
| 5. | <b>Chubb Insurance Malaysia Berhad</b>           | Customer Service: 1800-883-226   |



|    |  |   |
|----|--|---|
|    |  | <p>Email: <a href="mailto:Inquiries.MY@chubb.com">Inquiries.MY@chubb.com</a></p> <p>Auto Assist: 1300-880-128 / 03-7989 0348</p> <p>Website: <a href="http://www.chubb.com/my">www.chubb.com/my</a></p>   |
| 6. | <b>Etiqa General Insurance Berhad</b>                    | <p>Customer Service: 1300-138-888</p> <p>Email: <a href="mailto:info@etiqa.com.my">info@etiqa.com.my</a></p> <p>Auto Assist: 1-800-886-491</p> <p>Website: <a href="http://www.etiqa.com.my">www.etiqa.com.my</a></p> <p>Mobile App: <a href="#">The Etiqa+ app</a></p>   |
| 7. | <b>Generali Insurance Malaysia Berhad</b>                | <p>Customer Service: 03-2170-8282</p> <p>Email: <a href="mailto:customer.service.gi@generali.com.my">customer.service.gi@generali.com.my</a></p> <p>Auto Assistance: <a href="tel:1800-22-2262">1800-22-2262</a>, or <a href="http://www.generali.com.my/roadside-assistance">www.generali.com.my/roadside-assistance</a> (mobile app)</p> <p>Website: <a href="http://www.generali.com.my">www.generali.com.my</a></p> |
| 8. | <b>Great Eastern General Insurance (Malaysia) Berhad</b> | <p>Customer Service: 1300-130-088</p> <p>Email: <a href="mailto:gicare-my@greasterngeneral.com">gicare-my@greasterngeneral.com</a></p> <p>Auto Assist: 03-76283722 / 03-76281523</p> <p>Website: <a href="http://www.greasterngeneral.com.my">www.greasterngeneral.com.my</a></p>   |
| 9. | <b>Liberty General Insurance Berhad</b>                  | <p><b>Liberty Insurance</b></p> <p>Customer Service: 1-300-888-990 or 03-2619 9000</p> <p>Email: <a href="mailto:customer@libertyinsurance.com.my">customer@libertyinsurance.com.my</a></p> <p>Auto Assist: 1-800-885-005</p> <p>Website: <a href="http://www.libertyinsurance.com.my">www.libertyinsurance.com.my</a></p>  |



|     |  |   |
|-----|--|---|
|     |  | <p><b>Kurnia Insurance</b></p> <p>Customer Service: 1-800-883-833</p> <p>Email: <a href="mailto:customer@kurnia.com">customer@kurnia.com</a></p> <p>Website: <a href="http://www.kurnia.com">www.kurnia.com</a></p> <p><b>Am Assurance</b></p> <p>Customer Service: 1-800-886-333</p> <p>Email: <a href="mailto:customer@amassurance.com.my">customer@amassurance.com.my</a></p> <p>Website: <a href="http://www.amassurance.com.my">www.amassurance.com.my</a></p> |
| 10. | <b>Lonpac Insurance Berhad</b>                   | <p>Customer Service: 03-2262 8666/ 03-2723 7888</p> <p>Email: <a href="mailto:customerservice@lonpac.com">customerservice@lonpac.com</a></p> <p>Website: <a href="http://www.lonpac.com">www.lonpac.com</a></p>   |
| 11. | <b>MSIG Insurance (Malaysia) Bhd</b>             | <p>Customer Service: 1-800-88-6744</p> <p>Email: <a href="mailto:myMSIG@my.msig-asia.com">myMSIG@my.msig-asia.com</a></p> <p>Home Assist: 1-300-880-863</p> <p>Auto Assist: 1-300-880-833</p> <p>Website: <a href="http://www.msig.com.my">www.msig.com.my</a></p>  |
| 12. | <b>Pacific &amp; Orient Insurance Co. Berhad</b> | <p>Customer Service: 03-2698-5033</p> <p>WhatsApp: 019-325 3855</p> <p>Email: <a href="mailto:poi2u@pacific-orient.com">poi2u@pacific-orient.com</a></p> <p>Auto Assist: 1-300-808-800</p> <p>Website: <a href="http://www.poi2u.com">www.poi2u.com</a></p>   |



|     |  |  |
|-----|--|--|
| 13. | <b>Progressive Insurance Berhad</b>            | Customer Service: 1800-888-458<br>WhatsApp: 018-211-8280<br>Email: <a href="mailto:customercare@progressiveinsurance.com.my">customercare@progressiveinsurance.com.my</a><br>Auto Assist: 1-800-888-928<br>Website: <a href="http://www.progressiveinsurance.com.my">www.progressiveinsurance.com.my</a> |
| 14. | <b>QBE Insurance (Malaysia) Berhad</b>         | Customer Service: 1300-884-847<br>Email: <a href="mailto:info.mal@qbe.com.my">info.mal@qbe.com.my</a><br>Auto Assist: 1800-888-723<br>Website: <a href="http://www.qbe.com.my">www.qbe.com.my</a>  |
| 15. | <b>RHB Insurance Berhad</b>                    | Customer Service: 1300-220-007<br>Email: <a href="mailto:rhbi.general@rhbgroup.com">rhbi.general@rhbgroup.com</a><br>RHB Insurance Roadside Assistance: 1300-880-881 / (+60)12 932 4854<br>Website: <a href="http://www.rhbinsurance.com.my/">www.rhbinsurance.com.my/</a>                               |
| 16. | <b>The Pacific Insurance Berhad</b>            | Customer Service: 1800-881-629<br>Email: <a href="mailto:customerservice@pacificinsurance.com.my">customerservice@pacificinsurance.com.my</a><br>Website: <a href="http://www.pacificinsurance.com.my">www.pacificinsurance.com.my</a>   |
| 17. | <b>Tokio Marine Insurans (Malaysia) Berhad</b> | Customer Service: 1800 -880-812<br>WhatsApp: +603-2027 8488<br>Email: <a href="mailto:letusknow@tokiomarine.com.my">letusknow@tokiomarine.com.my</a><br>Auto Assist: 1800-881-301 / 03-2053 5800<br>Website: <a href="http://www.tokiomarine.com.my">www.tokiomarine.com.my</a>                          |
| 18. | <b>Tune Insurance Malaysia Berhad</b>          | Customer Service: 1800-885-753<br>Email: <a href="mailto:hello.my@tuneprotect.com">hello.my@tuneprotect.com</a>  |



|     |   |  |
|-----|---|--|
|     |   | Auto Assist: 1-800-228-863<br>Website: <a href="http://www.tuneprotect.com">www.tuneprotect.com</a>  |
| 19. | <b>Zurich General Insurance Malaysia Berhad</b> | Customer Service: 1300-888-622<br>Email: <a href="mailto:callcentre@zurich.com.my">callcentre@zurich.com.my</a><br>Auto Assist: 1-300-885-566/ WhatsApp: +603-7989 0345<br>Website: <a href="http://www.zurich.com.my">www.zurich.com.my</a> |