



No	Company	Contact Details
1.	<b>AIA General Berhad</b>	Customer Service: 1300 – 88 – 1899  Email: <a href="mailto:my.customer@aia.com">my.customer@aia.com</a>  Auto Assist: 1800-88-8733  Website: <a href="http://www.aia.com.my">www.aia.com.my</a>
2.	<b>AIG Malaysia Insurance Berhad</b>	Customer Service: 1800 – 88 – 8811  Email: <a href="mailto:AIGMYCare@aig.com">AIGMYCare@aig.com</a>  Auto Assist: 1800-886-990  Website: <a href="http://www.aig.my">www.aig.my</a>
3.	<b>Allianz General Insurance Malaysia Berhad</b>	Customer Service: 1300 – 22 – 5542  Email: <a href="mailto:customer.service@allianz.com.my">customer.service@allianz.com.my</a>  Auto Assist: 1-800-225-542  Website: <a href="http://www.allianz.com.my">www.allianz.com.my</a>
4.	<b>Berjaya Sampo Insurance Berhad</b>	Flood loss claims for Non-Motor policies: 1-800-18-8010  Private and Commercial Auto Assist: <a href="tel:1-800-18-8033">1-800-18-8033</a>  Motorcycle Auto Assist: <a href="tel:1-300-88-2323">1-300-88-2323</a>  Customer Service: 1800–88–9933 (Monday to Friday; 8:30am to 5:00pm (excluding Public Holidays))  Email: <a href="mailto:customer@bsompo.com.my">customer@bsompo.com.my</a>  Website: <a href="http://www.berjaysompo.com.my">www.berjaysompo.com.my</a>
5.	<b>Chubb Insurance Malaysia Berhad</b>	Customer Service: 1800 – 88 – 3226  Email: <a href="mailto:Inquiries.MY@chubb.com">Inquiries.MY@chubb.com</a>  Auto Assist: 1300-88-0128 / 03 7989 0348



		Website: <a href="http://www.chubb.com/my">www.chubb.com/my</a>
6.	<b>Etiqa General Insurance Berhad</b>	<p>Customer Service: 1300 – 13 – 8888</p> <p>Email: <a href="mailto:info@etiqa.com.my">info@etiqa.com.my</a></p> <p>Auto Assist: 1-800-886-491</p> <p>Website: <a href="http://www.etiqa.com.my">www.etiqa.com.my</a></p> <p>Mobile App: <a href="#">The Etiqa+ app</a></p>
7.	<b>Generali Insurance Malaysia Berhad</b>	<p>Customer Service: 03 – 2170 8282</p> <p>Email: <a href="mailto:customer.service.gi@generali.com.my">customer.service.gi@generali.com.my</a></p> <p>Roadside Assistance: 1800-22-2262, or <a href="https://www.generali.com.my/roadside-assistance">https://www.generali.com.my/roadside-assistance</a> (mobile app)</p> <p>Website: <a href="http://www.generali.com.my">www.generali.com.my</a></p>
8.	<b>Great Eastern General Insurance (Malaysia) Berhad</b>	<p>Customer Service: 1300 –13 – 0088</p> <p>Email: <a href="mailto:gicare-my@greateasterngeneral.com">gicare-my@greateasterngeneral.com</a></p> <p>Auto Assist: 03-76283722 / 03-76281523</p> <p>Website: <a href="http://www.greateasterngeneral.com.my">www.greateasterngeneral.com.my</a></p>
9.	<b>Liberty General Insurance Berhad</b>	<p><b>Liberty Insurance</b></p> <p>Customer Service: 1 300 888 990 or 03-2619 9000</p> <p>Email: <a href="mailto:customer@libertyinsurance.com.my">customer@libertyinsurance.com.my</a></p> <p>Auto Assist: 1-800-88-5005</p> <p>Website: <a href="http://www.libertyinsurance.com.my">www.libertyinsurance.com.my</a></p> <p><b>Kurnia Insurance</b></p> <p>Customer Service: 1-800-883-833</p> <p>Email: <a href="mailto:customer@kurnia.com">customer@kurnia.com</a></p>



		Website: <a href="http://www.kurnia.com">www.kurnia.com</a>  <b>AmAssurance</b>  Customer Service: 1-800-886-333  Email: <a href="mailto:customer@amassurance.com.my">customer@amassurance.com.my</a>  Website: <a href="http://www.amssurance.com.my">www.amssurance.com.my</a>
10.	<b>Lonpac Insurance Berhad</b>	Customer Service: 03 – 2262 8666/ 03-2723 7888  Email: <a href="mailto:customerservice@lonpac.com">customerservice@lonpac.com</a>  Website: <a href="http://www.lonpac.com">www.lonpac.com</a>
11.	<b>MSIG Insurance (Malaysia) Bhd</b>	Customer Service: 1-800–88–6744  Email: <a href="mailto:myMSIG@my.msig-asia.com">myMSIG@my.msig-asia.com</a>  Home Assist: <a href="tel:1-300-880-863">1-300-880-863</a>  Auto Assist: <a href="tel:1-300-880-833">1-300-880-833</a>  Website: <a href="http://www.msig.com.my">www.msig.com.my</a>
12.	<b>Pacific &amp; Orient Insurance Co. Berhad</b>	Customer Service: <a href="tel:03-2698-5033">03-2698-5033</a>  WhatsApp: 019-325 3855  Email: <a href="mailto:poi2u@pacific-orient.com">poi2u@pacific-orient.com</a>  Auto Assist: 1-300-80-8800  Website: <a href="http://www.poi2u.com">www.poi2u.com</a>
13.	<b>Progressive Insurance Berhad</b>	Customer Service: 1800-888-458  WhatsApp: 018-211-8280



		Email: <a href="mailto:customercare@progressiveinsurance.com.my">customercare@progressiveinsurance.com.my</a> Auto Assist: 1-800-888-928 Website: <a href="http://www.progressiveinsurance.com.my">www.progressiveinsurance.com.my</a>
14.	<b>QBE Insurance (Malaysia) Berhad</b>	Customer Service: 1300 – 88 – 4847 Email: <a href="mailto:info.mal@qbe.com.my">info.mal@qbe.com.my</a> Auto Assist: 1800 88 8723 Website: <a href="http://www.qbe.com.my">www.qbe.com.my</a>
15.	<b>RHB Insurance Berhad</b>	Customer Service: 1300 – 220 – 007 Email: <a href="mailto:rhbi.general@rhbgroup.com">rhbi.general@rhbgroup.com</a> RHB Insurance Roadside Assistance: 1300-880-881 / (+60)12 932 4854 Website: <a href="http://www.insurance.rhbgroup.com">www.insurance.rhbgroup.com</a>
16.	<b>The Pacific Insurance Berhad</b>	Customer Service: 1800 – 88 – 1629 Email: <a href="mailto:customerservice@pacificinsurance.com.my">customerservice@pacificinsurance.com.my</a> Website: <a href="http://www.pacificinsurance.com.my">www.pacificinsurance.com.my</a>
17.	<b>Tokio Marine Insurans (Malaysia) Berhad</b>	Customer Service: 1800 -880-812 WhatsApp: +603-2027 8488 Email: <a href="mailto:letusknow@tokiomarine.com.my">letusknow@tokiomarine.com.my</a> Auto Assist: 1800-88-1301 / 03-2053 5800 Website: <a href="http://www.tokiomarine.com.my">www.tokiomarine.com.my</a>
18.	<b>Tune Insurance Malaysia Berhad</b>	Customer Service: 1800-885-753 Email: <a href="mailto:hello.my@tuneprotect.com">hello.my@tuneprotect.com</a> Auto Assist: 1 800 22 8863 Website: <a href="http://www.tuneprotect.com">www.tuneprotect.com</a>
19.	<b>Zurich General Insurance Malaysia Berhad</b>	Customer Service: 1300-888-622



		Email: <a href="mailto:callcentre@zurich.com.my">callcentre@zurich.com.my</a> Auto Assist: 1-300-88-5566/ WhatsApp: +603-7989 0345 Website: <a href="http://www.zurich.com.my">www.zurich.com.my</a>
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Reference:

<sup>1</sup> Straits Times, 29 November 2024. Floods displace close to 139,000 people in Malaysia with death toll at 4. <https://www.straitstimes.com/asia/se-asia/floods-displace-122000-people-in-malaysia>

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**About General Insurance Association of Malaysia (PIAM)**

PIAM is the national trade association of all licensed direct and reinsurance companies for general insurance in Malaysia. Currently, PIAM has 23 member companies. More information on PIAM can be obtained from its website: [www.piam.org.my](http://www.piam.org.my)

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